



## Who Am I?

My Name is Robert Hall.

I own and operate a professional cleaning and handyman service. I service homes and business is Southern California, mainly Orange County.

I service all types of clients, Business owner, Construction Companies, and Real Estate Agents / Realtors.

I have been in the cleaning industry since 1987, when I would clean car dealerships to earn money. My father left my mother with four children, of which I am the oldest, so in order to earn cash for the things I needed, I started to work for a gentleman down our street. He had a janitorial service that cleaned 3 car dealerships in the Ontario Auto Center, and we also cleaned every new home Kaufman and Broad built in Chino Hills in the late 80's.

After He quit the business, I tried to buy it from him, but could not find him and I ended up working at Staples, where I worked my way up from part time stock person to Sales Manager in less than two years. During that time I learned how to manage employees and deliver customer service. After working 80 hour work weeks, 7 days per week, for \$30,000 a year, I asked for a raise and was denied, so I sold my stock in the company, bought my equipment and started on my own, the year was 1995.

I Love what I do, it is fun to work with the people I work with, even the picky ones, because I know I can please everyone. My wife, who is a registered nurse, works three days per week, and this gives me the opportunity to schedule my work so that I can be with our adopted daughter, Penelope Rose. I Love the time I get to spend with her, which makes working more enjoyable as well.

I try to operate my business with professionalism, but I also try to make it personal. I try to maintain friendly relationships with all of my clients, and all of our conversations, easy and difficult, or open, honest, and relaxed. Yes, even when it's about money. I set honest standards for my company and that is why I charge by the hour, or by the item type/size. I will always provide written, clear and as best as I can accurate pricing for



jobs so that there are no surprises. Doing so is difficult in this business since you never know what kind of disaster you will find when you start working on something.

#### Future Plans

Right now I am designing a website that will be state of the art when it comes to the service I provide. It will have lots of features including Account Maintenance and Reward Programs. I hope to have this up and running in the next few months.

#### Final Note

I DO NOT Have a contractors license, so I am able to take on the small to mid-sized jobs for very reasonable pricing. I have provided a complete list of services I can perform, and some pricing information.

Thank-You

Sincerely,

*Robert Hall*

Robert Hall

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# Our Cleaning Services

## Floor Maintenance Services

- Tile & Grout Cleaning
- VCT Strip & Wax
- Hardwood Floor Cleaning
- Hardwood Floor Polishing
- Hardwood Scratch Care
- Marble & Granite Floor Care
- Restoration & Protective Coatings

## Window Cleaning Services

- Window Cleaning
- Awning Cleaning
- Tint Removal
- Paint Overspray Removal
- Hard Water Removal
- Skylights
- Restoration & Protective Coatings

## House Cleaning Services

- Full Service – Complete House
- Add-On – Do What You Can't
- Ceilings to Floors
- Complete Cleaning & Maintenance
- Complete Sanitation & Disinfecting
- Regular Scheduled Maintenance

## Exterior Cleaning Services

- Pressure Washing
- Patios & Decks
- Siding
- Eaves and Awnings
- Shutters & Trim
- Fences & Gates

## Carpet Cleaning Services

- Carpets
- Area Rugs
- Upholstery
- Referral for Drapes

## Blind Cleaning Services

- Blinds
- Shades
- Shutters

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## Complete List

- Awning Cleaning
- Blind Cleaning
- Carpet Cleaning
- Ceiling Fan Cleaning
- Chandelier Cleaning
- Floor Care & Maintenance (All Types)
- House Cleaning / Maid Service
- Janitorial Services
- Pressure Washing
- Surface Restoration
- Surface Protective Coatings
- Shutter Cleaning
- Vacancy Cleaning / Move In –Out Cleaning
- Window Cleaning



# Our Handyman Services

## Carpentry Services

- Baseboards
- Chair-Rails
- Crown Molding
- Wainscoting
- Cabinets

## Electrical Services

- Repairs
- Install New Switches / Plugs
- Replace Switches / Plugs
- Install Ceiling Fans / Lighting
- Troubleshoot

## Painting Services

- Touchups
- Exterior – Fences, Trim, Eaves
- Interior – Walls, Ceilings, Trim

## General Services

- Drywall & Drywall Repair
- Hardware Repair and Replacement
- Knobs, Door Knobs, etc
- Repairs of All Kinds: From Windows to Doors

## Assembly Services

- Furniture
- Toys
- Playgrounds
- Sheds

## Plumbing Services

- Leaky Faucet Repair
- Clogged Sinks
- Garbage Disposals
- Pipe Repair
- Fixture Replacement

## Tile Services

- Tile Repair
- New Tile
- Floors / Backsplashes / Walls

- New Windows
- Replace Thermostats
- A/C Heating Referral – Discounted Price
- Install Blinds / Repair Blinds

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## Complete List

- Assembly Services
- Blinds & Shutters
- Carpentry
- Drywall
- Electrical
- Landscaping
- Lighting
- Odd Jobs
- Painting
- Plumbing
- Screen Services
- Tile
- Garages



## Our Screen Services

### Window Screens

- Screen Repair
- New Screens
- Sun Screens
- Pet Screen

### Screen Doors

- Screen Door Repair
- New Screen Doors

## Our Lawn Care Services

### Lawn Care

- Lawn Mowing
- Weeding
- Fertilizing / Overseeding
- Hedge Trimming

### Sprinklers

- Sprinkler Maintenance
- Repair & Replacement
- Water Saving Consultations

### Landscaping

- Planting
- Masonry Work
- Lighting
- Planning & Design
- Clean-up



# Handyman Service Pricing

## Hourly Rates

- \$60.00 for the First Hour (Minimum Charge)
- \$50.00 for Each Additional Hour
- \$15.00 per 15 minute increments
- By The Day - \$320.00
- Coupons & Reward Points Are Available!

## Materials

- The best option for you is to purchase in advance things like lights, fans, etc. that are your personal preferences.
- Let us purchase items like plugs etc. that have many options based upon the wiring in your home and are required. We know the requirements, and will probably save you multiple trips to the hardware store.
- **Materials are Charged Separately from Hourly Rate**
- Hardware Store Trips are charged @ Hourly Rate.
- All Jobs where materials will cost more than \$200 will require a materials deposit, or you will have to pre-purchase materials needed.

## Billing

- You will get a breakdown of separate categories of services
- You will see hourly rate and hours charged
- You will see materials

Pricing is for customers in Orange County and our service area. Add \$25.00 for services outside of our service area.





# Cleaning Service Pricing

## House Cleaning / Vacancy Cleaning / Pressure Washing Rates

- \$30.00 Base Rate for Each Hour – Includes 1 Person Team
- \$15.00 Per Hour Per Each Additional Laborer Used
- Charged in 15 minute increments after the first hour
- Coupons & Reward Points Are Available!

## FREE BEST GUESTIMATES

For These Services are based upon level of cleanliness, size of area to be cleaned, type of cleaning requested, and past history comparisons of jobs that are equal to the job requested.

## Other Cleaning (min Charge is only applied when that is the only service purchased)

- |                   |                      |                 |
|-------------------|----------------------|-----------------|
| • Carpet Cleaning | Charged by Sq Ft     | \$60 min charge |
| • Floor Care      | Charged by Sq Ft     | \$60 min charge |
| • Blind Cleaning  | Charged by Size/Type | \$60 min charge |
| • Window Cleaning | Charged by Size/Type | \$60 min charge |
| • Ceiling Fans    | Charged by Size/Type | \$60 min charge |

Detailed Individual Item Prices are Available upon request

## FREE ACTUAL COST ESTIMATES

For These Services – The price we quote is the price you pay! No Hidden Fees, Guaranteed In Writing or Online!

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